



Terms and conditions policy

Website owner, the offering, and binding of Terms

This website is owned and operated by Tennessee Hills Distillery. These Terms set forth the terms and conditions under which you may use our website and services as offered by us. By accessing or using the website of our service, you approve that you have read, understood, and agree to be bound by these Terms.

Who can use your website; what are the requirements to create an account

In order to use our website and/or receive our services, you must be legal of age to purchase alcohol, or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter into these Terms as a binding agreement. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you.

Key commercial Terms offered to customers

When buying an item, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process.

The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to

correct pricing errors that may inadvertently occur. Additional information about pricing and sales tax is available on the payments page.

The fee for the services and any other charges you may incur in connection with your use of the service, such as taxes and possible transaction fees, will be charged on a monthly basis to your payment method.

Return and refund policy

You may return any new, unopened items within 15 days of delivery for a refund of the purchase price. If the return is a result of our error, we will cover the shipping cost to return the item and send a replacement item. If the return is a result of the item arriving damaged, we will cover the cost to return the item and send a replacement item. Otherwise, shipping cannot be refunded. To request a refund, please contact the customer care department by email at jessica@tnhillsdistillery.com

Ownership of intellectual property, copyrights and logos

You recognize and agree that by uploading any content (including, but not limited to designs, images, animations, videos, audio files, fonts, logos, illustrations, compositions, artworks, interfaces, text and literary works) through any means to the website, you confirm that you own all the relevant rights or received the appropriate license to upload/transfer/send the content. You agree and consent that the uploaded/transferred content may be publicly displayed at the website.

Right to change and modify Terms

We reserve the right to modify these terms from time to time at our sole discretion. Therefore, you should review these page periodically. When we change the Terms in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our service after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future

version of the Terms, do not use or access (or continue to access) the website or the service.

Promotional emails and content

You agree to receive from time to time promotional messages and materials from us, by mail, email or any other contact form you may provide us with (including your phone number for calls or text messages). If you don't want to receive such promotional materials or notices – please just notify us at any time.

Privacy Policy

What 'Personal Information' do we collect?

Tennessee Hills Distillery respects your personal privacy and takes it seriously. We have issued this Privacy Policy to inform you of our procedures and policies regarding the collection, disclosure and use of Personal Information (as defined below) we receive or collect when you interact with our brands and with us. The term "Services", as used in this Privacy Policy, refers to the Tennessee Hills website, and all Tennessee Hills products or services offered by Tennessee Hills online or offline:

This Privacy Policy applies to information that you provide to us (or permit third party sites to provide to us) or that we collect through the Services. This Privacy Policy may from time to time be updated in the future. We will notify you of any material changes by posting the new Privacy Policy through the Services and/or by providing alternative notice appropriate to the circumstances. Tennessee Hills recommends that you consult this Privacy Policy periodically for any changes.

By using our Services you are consenting to our Processing (as defined below) of your information as described in this Privacy Policy now and as revised in the future by Tennessee Hills . For purposes of this Privacy Policy, "Processing" means using cookies on a computer or using, reviewing or otherwise interacting with Personal Information in any way, including, storing, deleting, collecting, using, combining and disclosing Personal Information and transferring it to the United States government or other governments. If you do not agree to the terms of this Privacy Policy, please do not use the Services.

How We Collect and Use Your Personal Information

Information That You Provide or Authorize Us to Collect

As you use the Services, we may collect or you may provide information that identifies, relates to or directly or indirectly describes you or your household and devices (“Personal Information”). Personal Information includes data such as your name and email address, but is not limited to this information.

Social Networking Details. Where applicable, you may connect with us or sign up to receive information from us through third-party social networking sites (each, a “Social Networking Site”). If you decide to interact with the Services via a Social Networking Site, we may extract the Personal Information you have provided to such Social Networking Site (such as your “real” name, email address and other information you choose to provide or make available via the Social Networking Site, such as phone number, age and transaction data); the information we extract may depend on the privacy settings you have with the Social Networking Site.

Purchase and Product Usage Details. If you choose to purchase any goods through the Services, we or our third party service providers may collect Personal Information from you, including financial information related to your method of payment, to facilitate your payment for such goods, and information about your use and purchase of our products.

Information You Provide When You Communicate with Us and Otherwise Use Our Services. We collect information that you provide when you use the Services, including when you sign up to receive marketing communications, communicate with us online or interact with us at events. The Personal Information we may collect may include personal identifiers and contact information including your name, contact details, birthday and zip code, and details like your individual communication and privacy preferences.

Certain information we collect may be Personal Information depending on how it is combined with other identifiers (for example, your Internet Protocol (“IP”) address when combined with other data that enables us to identify you or your household). The same pieces of information may not be Personal Information when taken alone or combined only with non-identifying information.